

JAIZ TAKAFUL INSURANCE LIMITED

Financial Condition Report as at 31st
December 2022.



Building a better
working world

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STRICTLY PRIVATE AND CONFIDENTIAL

June 5, 2023

The Board of Directors
Jaiz Takaful Insurance Ltd
Plot 1054, O.P. Fingesi Street,
Utako District,
Abuja

Dear Board of Directors,

**Financial Condition Report as at 31st December 2022 - JAIZ TAKAFUL
INSURANCE Limited.**

Purpose

- 1.1 We are pleased to present our Financial Condition Report (“FCR”) for Jaiz Takaful as at 31st December 2022.
- 1.2 This report sets out an assessment of the criteria stipulated in the Guidance Note, GN2v1.1: Financial Condition Report issued by the Institute and Faculty of Actuaries, to the extent relevant to Jaiz Takaful Assurance Limited for the year ended 31st December 2022.
- 1.3 This report is prepared solely for the purpose of providing an overview of the current financial condition of the company. We understand that this report will form part of your submission to NAICOM. This report is not to be used for any other purpose other than that described above and should not be distributed to any other parties other than NAICOM.

Limitations

- 1.4 Management is solely ultimately responsible for the submission of the Financial Condition Report in accordance with Guidance Note GN2v1.1: Financial Condition Report issued by the Institute and Faculty of Actuaries.
- 1.5 Because our assessment does not constitute either an audit or a review made in accordance with International Standards on Auditing or International Standards on Review Engagements (or relevant national standards or practices), we do not express any assurance on the financial statements, the financial conditions or the ability of the entity to continue as a going concern for the foreseeable future.
- 1.6 Had we performed additional procedures, or had we performed an audit or review of the financial statements in accordance with International Standards on Auditing or International Standards on Review Engagements (or relevant national standards or practices), other matters might have come to our attention that would have been reported to you.
- 1.7 Our report has been prepared based on certain assumptions and is subject to certain limitations. These have been described in Appendix 1 - Reliance & Limitations.

1. Executive Summary

This report is prepared to assist Jaiz Takaful Insurance Limited provide an overview of the financial condition of the Company for the Board of Directors. We also understand that this report will form part of the Company's submission to NAICOM. The report has been prepared in accordance with GN2v1.1: Financial Condition Report issued by the Institute and Faculty of Actuaries to meet professional standards and best international practice.

The following are the key conclusions of the report:

- ▶ The valuation of the liabilities complies with the Insurance Act and the Regulations issued.
- ▶ Overall, this report demonstrates that the Company remains adequately capitalized under the current regulatory capital requirements. The Company is required by NAICOM to maintain a minimum regulatory capital of ₦100 million. The Company has shareholders capital of ₦394m as at 31 December 2022 which is more than the minimum capital requirements.
- ▶ We estimate the economic/risk-based capital required to support the business at 31st December 2022 as ₦320 million, implying that Shareholder Funds covered Economic Capital Requirements by 107.1%. The company is therefore well capitalized on a risk-based capital basis.
- ▶ However, we have also compared the current shareholder's fund with the increased capital requirement of ₦500m effective 2023. This shows that Jaiz Takaful does not have the required minimum capital under the increased regulatory requirements.
- ▶ It is therefore recommended that decisions on how excess capital is deployed should be considered to remain capitalized.
- ▶ The gross written premium/contribution is largely driven by the group takaful business. This creates a concentration and business risk to be watched.
- ▶ We reviewed the product pricing process of the Company, and it appears appropriate. However, we recommend that a comprehensive expense investigation is conducted to identify the key driver of the cost and to ensure an optimal allocation within various functional units. This exercise will also help to ascertain a realistic expense per policy and improve accountability of cost centers.
- ▶ Although, availability of the year-end data is not timely, the company currently provides quality data with little error to be fixed.

2. Developments since Previous Financial year

The Company has in the year under review experienced and demonstrated the following:

2.1 Premium/Contribution History

The Company's written contribution in 2022 is ₦1.15billion as illustrated below. This has increased by 2% when compared to the figures as at 2021.

Table 1 - Written Premium / Contribution (₦ '000) - Summary			
Product Category	2021	2022	% Change
Individual Family Takaful	176,273	235,862	34%
Group Family Takaful	954,155	916,592	-4%
Total	1,130,428	1,152,454	2%

Individual Business comprises Savings products and the Group Business comprises products of Group Life only.

2.2 Technical Liabilities History

The technical liabilities for the individual family takaful increased largely as a result of the increase in gross written premium/exposure over the reporting year.

Table 2 - Technical Liabilities (₦ '000) - Summary			
Product Category	2021	2022	% Change
Individual Family Takaful	471,862,821	533,698,998	13%
Group Family Takaful	405,494,285	539,828,903	33%
Total	877,357,106	1,073,527,900	22%

2.3 Economic Capital Analysis of Change

There was no Economic capital conducted in the previous year.

2.4 Shareholder's Fund Economic Capital and Capital Coverage History

Table 3 below shows the shareholder fund and economic capital evolution from year 2021 to 2022

Table 3: Shareholders Fund (₦ '000) - Summary			
Product Category	2021	2022	% Change
Shareholders Fund	317,390	393,797	24.07%
Economic Capital	-	412,540	0.00%
Economic Capital Coverage	0%	95%	0%

The shareholder funds economic capital coverage is strong.

3. Business Overview and Financial Performance

3.1 Gross Written Premium/Contribution

The Company's written premium/contribution is made up of group business (80%) and individual business (20%).

Table 4 - Written Premium /Contribution (A '000) - Summary		
Product Category	2022	%
Individual Family Takaful	235,862	20%
Group Family Takaful	916,592	80%
Total	1,152,454	100%

The 80% premium contribution from the group takaful line introduces a business concentration risk to be watched

3.2 Channel of Distribution for Existing and New Products

Jaiz Takaful Insurance Limited products are mainly distributed by the following channels:

- ▶ Independent brokers (group life mainly);
- ▶ Agents (risk and savings products); and
- ▶ Direct sales (both individual and group life)

The company markets its products through 2 main distribution channels - agents and brokers

Agents: The Agents as a distribution channel is mainly for Individual line of business. These products include, Protection Plan, Family Welfare Plan, Savings Plan, Savings Plan Plus, Loan protection plan

Brokers: These distribution channels are mainly for the group line of business. These products include, Group family takaful plan

Adequacy of New Business Premiums

The key contributor to the company's revenue is the group products. The premium adequacy has been measured using the combined ratio metrics detailed in section 5.

A Combined Ratio of greater than 100% generally indicates the business may not be profitable. The resulting Combined ratio of 80.18% depicts profitable underwriting and these products need to be priced adequately and regularly.

3.3 Premium Growth and Operational Business Projection Figures

The table 5 below is the Budget forecasts, for the next 3 years from the Reporting period, as provided by Management. We have not provided any opinion on the budget for reasonability

In the table 6 below, we provide Actuarial forecasts on the basis of the budget provided by management:

Table 5 - Business Projection (Amount N'000)	2022	2023	2024	2025
Gross Written Premium (GWP)	1,152,454	1,598,013	2,215,833	2,215,834
Reinsurance Cost	39,259	50,580	65,165	83,956
Wakalah Expenses	289	303	318	333
Underwriting Expenses	2,225	3,473	5,420	8,459
Net Claims Expense	(410,536)	(736,168)	(1,320,087)	(2,367,165)
Change in Actuarial Liabilities	-	-	-	-
Investment Income	15,938	29,024	52,855	96,253
Net Loss/Profit	121,149	155,582	199,802	256,590

Table 6: Projected Balance Sheet Solvency Ratios				
Amounts in N'000	2022	2023	2024	2025
Total Insurance Liabilities (N)	1,073,528	1,313,561	1,607,264	1,966,637
Total Equity (N)	393,797	488,597	606,218	752,156
Minimum Required Solvency Capital	100,000	100,000	100,000	100,000
Regulatory Capital Adequacy Ratio	394%	489%	606%	752%

4. Valuation of Assets and Liabilities

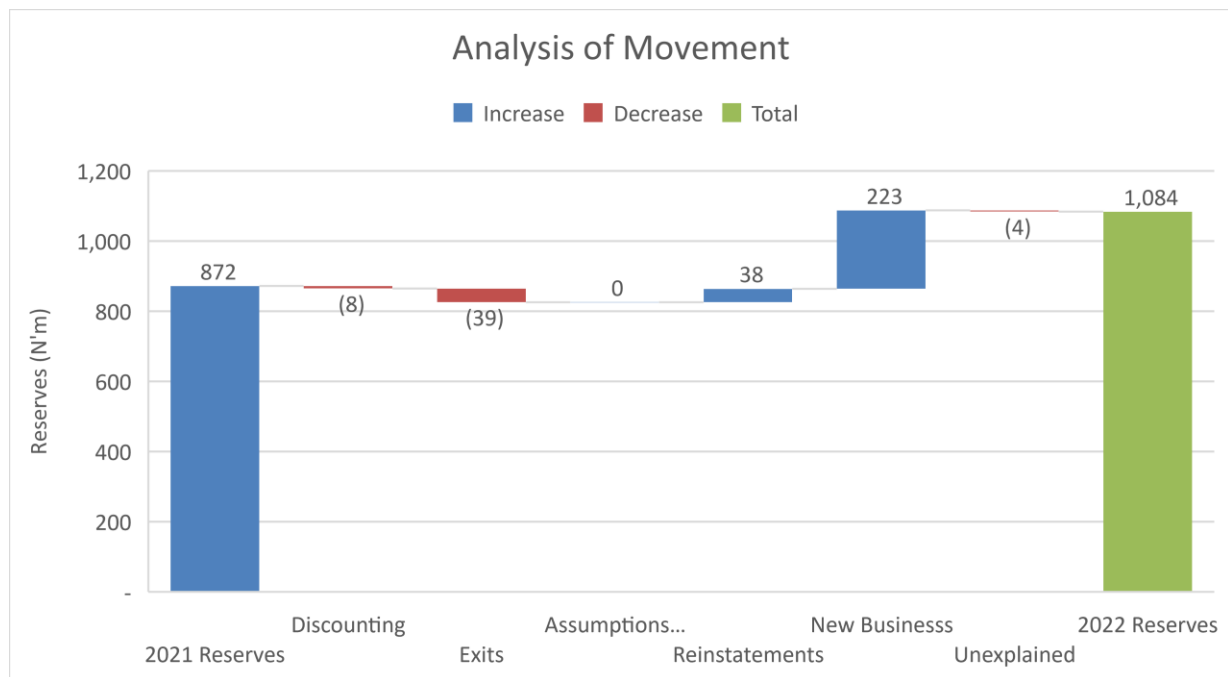
4.1 The tables below illustrate the makeup of the assets and policyholders' liabilities per product as at 31 December 2022.

Product	Asset	Liabilities
Insurance Contract Liability	858,320	568,259
Investment Contract Liability	515,305	515,305
Total	1,373,625	1,083,564

Analysis of Change in Technical Provisions

The technical provisions for policyholder obligations, on the review date, was estimated 1.08bn. This compares with the figure of 872m as at 31st December 2021.

We illustrate below causes for the movement in liabilities over the year to 31 December 2022



5. Pricing and Premium Adequacy

- 5.1 Jaiz Takaful premium income has been generated largely through the group businesses.
- 5.2 The profitability and premium adequacy have been measured using the Claims Ratio, Expense Ratio and Combined Ratio metric.

- ▶ **The Claims Ratio = Net Claims Expense/Net Premium Income**
- ▶ **The Expense Ratio = {Underwriting Expenses + Management Expenses}/Net Premium Income**
- ▶ **The Combined Ratio = Claims Ratio + Expense Ratio**

Table 9 below shows the profitability measurement metrics as at the end of the reporting period

Table 8: Amounts in ₺'million			
Year	2021	2022	% Change
Gross Premium Written (GPW)	1,130	1,152	1.9%
Gross Premium Income (GPI)	831	914	10.0%
Net Premium Income (NPI)	801	875	9.3%
Gross Claims Expenses	229	411	79.3%
Net Claims Expenses	(229)	(411)	79.3%
Underwriting Expenses	5	2	-56.1%
Wakalah Expenses	304	289	-4.9%
Increase in Technical Reserve (ITR)	877	1,074	22.4%
Investment and other Income (II)	9	16	82.1%
Approximate Premium Residue	1,766	1,845	4.4%
Claims Ratio (net)	28.59%	46.93%	64.1%
Expense Ratio	38.55%	33.25%	-13.7%
Combined Ratio	67.14%	80.18%	19.4%
ITR as a % of NPI	-109.58%	-122.71%	12.0%
II as a % of NPI	1.09%	1.82%	66.7%
Contribution to Profits before tax % NPI	220.63%	210.86%	-4.4%

- 5.3 A Combined Ratio of greater than 100% generally indicates the business may not be profitable. The resulting Combined ratio of 80.18% depicts profitable underwriting.
- 5.4 We also recommend that the company conducts an expense investigation exercise to get more insight on its expense for better management.
- 5.5 Furthermore, we advise that the company continue to grow its retail business to ensure that its overhead cost is spread on a larger volume of policies.

6. Asset Liability Management

6.1 The tables below illustrate the evolution of the makeup of the assets backing policyholders' liabilities in the years 2021 and 2022

Table 9 Asset Class (Amount in N'000)	2021	%	2022	%	% Change
Cash and cash equivalents	960,793	82.1%	824,608	56.8%	-14.2%
Sukuk	149,000	12.7%	536,240	36.9%	259.9%
Reinsurance Assets	12,259	1.0%	16,852	1.2%	37.5%
Deferred Acquisition Cost	48,731	4.2%	75,072	5.2%	54.1%
Total	1,170,783	100%	1,452,772	100%	337%

7. Capital Management and Capital Adequacy

7.1 The table below shows the Company's balance sheet regulatory capital adequacy and solvency margins for the year under review.

Table 10 (Amount in N'million)			
	2021	2022	Proposed
Reported Technical Reserves	877	1,074	1,074
Admissible Assets	1,171	1,453	1,453
Shareholder Funds	317	394	394
*Balance Sheet Solvency Level	136%	137%	137%
Minimum Required Solvency Capital (MSC)	100	100	500
Regulatory Capital Adequacy Ratio	317.4%	393.8%	79%

*The Balance sheet solvency level calculated here is = (Shareholder's funds / Reported Technical reserves) + 1

7.2 The company is well capitalized based on current regulatory capital regulations. However, recent communication from the regulator indicates significant changes to the regulatory capital requirements from N100m to 500m.

7.3 We have also compared the current shareholder's fund with the proposed increased capital requirement of N500m which shows that Jaiz Takaful does not have the required minimum capital under the increased regulatory requirements.

7.4 It is therefore recommended that decisions on how excess capital is deployed should anticipate these changes.

Economic Capital

7.5 Economic Capital is essentially the market value of assets minus fair value of liabilities. Used in practice as a risk-adjusted capital measure; specifically, the amount of capital required to meet an explicit solvency constraint (e.g., a certain probability of ruin). It is prudent and best practice for management to estimate the extent to which the best estimate of the needed Insurance Funds can increase.

7.6 The risks the Company is exposed to are underwriting risk, market risk, reinsurance and investment [counterparty risk and operational risk. The risk and methodology used in estimating the EC are described in the Appendix 2 of this report.

7.7 For each of the major risks to which the Company is exposed, the amount of capital required as at year end 2022 was calculated at 99.5% level of confidence. A 99.5% level of confidence is equivalent to a 1-in-200-year event.

7.8 In order to recognize that each individual risk event is unlikely to occur in the same year, aggregation of capital requirements was done. This has the effect of reducing the total required capital through the recognition of diversification effects represented by a correlation matrix. The assumed correlation matrix is shown in Appendix 3.

7.9 The calculations were based on the same data used to prepare the IFRS valuation as at 31 December 2022 and asset information shown in Section 2.3 of this report.

7.10 The following results at 99.5% confidence level were obtained:

EC Results for Jaiz Takaful Insurance Limited. as at 31.12.2022		
		2022
Life Underwriting Risk	Mortality Risk	214,917,318
	Longevity Risk	-
	Disability Risk	-
	Life Expense Risk	86,671
	Revision Risk	-
	Surrender and Lapse Risk	-
	Catastrophe Risk	9,837,991
	SCR _{life} Pre-Div	224,841,979
	SCR _{life} Div Credit	2,273,526
SCR _{life} Post Div	222,568,453	
Market Risk	Interest Rate Risk	7,415,092
	Equity Risk	-
	Property Risk	-
	Spread Risk	-
	Currency Risk	-
	Concentration Risk	-
	SCR _{mkt} Pre-Div	7,415,092
SCR _{mkt} Div Credit	-	
SCR _{mkt} Post Div	7,415,092	
Counterparty Default Risk	Reinsurance credit	14,830
	Investment credit	166,359,192
	SCR _{def} Pre-Div	166,374,022
	SCR _{def} Div Credit	-
	SCR _{def} Post Div	166,374,022
Undiversified BSCR		396,357,567
Diversification Credit		84,542,170
Basic SCR		311,815,397
Operational Risk		9,141,090
less Reinsurance Asset		-
Final SF SCR		320,956,487
Shareholders' Funds		343,796,500
% of Economic Capital Coverage		107.1%

SCR: Solvency Capital Requirement

7.11 We estimate above that the Economic Capital needed to back the risks of the company is about N320mn. This implies the business has an economic capital coverage ratio of 107.1% so it is well capitalized on a risk-based capital basis.

8. Reinsurance Management Strategy

8.1 We illustrate in the table below, the Company's reinsurance arrangements in the current year;

Table 11 (Amounts in N'Millions)				
Class of Business	2021		2022	
	Individual Family Takaful	Group Family Takaful	Individual Family Takaful	Group Family Takaful
Jaiz Takaful retention limit	10	10	10	10
Treaty cover	250	250	250	250
Underwriting capacity	260	260	260	260

8.2 In 2022, Jaiz maintained its retention for the Group Life business to N10mn and its treaty cover of N250mn. This is in line with the combined portfolio which allows for a higher risk retention.

8.3 The following table illustrates the effectiveness of the current reinsurance arrangement of JAIZ.

Table 12 (Amounts in N'000)			
Description	2021	2022	Total
Reinsurance Cost	30,472	39,259	69,731
Inward Commission & Fees	9,284	8,410	17,694
Reinsurance recoveries	13,135	44,212	57,347
Value for Money Ratio	74%	134%	108%

*The Value for Money Ratio = (Reinsurance recoveries + Inward Commission & Fee) / Reinsurance Cost)

The company achieved value for its reinsurance cover to the tune of 134% of the ceded premium. A minimum recovery ratio of 50% is adequate and in our opinion, the company's reinsurance arrangement is very appropriate.

The company has its reinsurance cover with counterparties that have a strong credit rating thus minimizing credit risk.

9. Risk Management

We reviewed the ERM Framework which the management provided and opine that it adequately reflects a transparent governance structure with a clear allocation and segregation of responsibilities, and an effective system for ensuring the transmission of information.

The Board is ultimately responsible for risk management and delegates its oversight and management responsibilities in terms of the three lines of defense governance model.

The Three Lines Defense Model

Jaiz recognize that clear accountability is fundamental in the management of enterprise risk. The “three lines of defense” governance model therefore distinguishes between:

- ▶ Functions owning and managing risks as part of their day-to-day activities (first line of defense)
- ▶ Functions overseeing risks and providing robust challenge to the management teams (second line of defense)
- ▶ Functions providing independent assurance (third line of defense)

9.1 **The first line of defense** is responsible for day-to-day decision making in respect of the origination and management of risk exposure within the business. This consists of business units and line functions with primary responsibility for risk management. The first line of defense involves the actual business operations where the transactions are entered, executed, valued, and recorded. Most preventive controls are implemented at this level and detective controls help to manage control breaks at the transaction level. The primary responsibilities and objectives of the first line of defense are listed below

- ▶ Managing risks/implementing actions to manage and treat risks at a transaction level
- ▶ Implementing risk management processes on an ongoing basis as changes occur with business mix, systems, or regulatory and other requirements
- ▶ Executing risk assessments and identifying emerging risks at the transaction/business case level.
- ▶ Ensure day-to-day operations are carried out in compliance with approved Risk Appetite Limits
- ▶ Report and escalate material risk issues to the ERM Team
- ▶ Support the ERM function by carrying out periodic risk assessment within their functional areas.

9.2 **The second line of defense** is responsible for the oversight and challenge of the first line in its day-to-day management, control, monitoring and reporting of risks. Second line activities take place with the objective of ensuring the long-term sustainability of the organization and must be independent of management responsible for originating and managing the risk exposure. The second line of defense consists of Risk Management, Internal Control and Compliance department responsible for providing independent risk oversight, monitoring, and challenging the effectiveness of risk management processes. The main objective of the second line of defense is to provide oversight of the execution of

the first line controls. The second line of defense is responsible for monitoring the internal controls that have been designed with the following main responsibilities:

- ▶ Establishing risk management policies and processes.
- ▶ Strategically linking the control of risks enterprise wide.
- ▶ Providing guidance and coordination among all monitoring participants (risk management, Internal Control, compliance, and legal divisions).
- ▶ Identifying enterprise trends, synergies, and opportunities for change.
- ▶ Initiating change, integrating, and making new monitoring processes operational
- ▶ Constructively challenges the actions and decisions of the first line and assists the first line in considering risks when making decisions.
- ▶ Identify and assess emerging risks which pose a threat to long-term sustainability and ensure these are adequately addressed.
- ▶ Monitor ongoing application, suitability and operation of policies, frameworks and methodologies relating to risk management.
- ▶ Identify and assess relevant regulatory changes relating to the ERM process.
- ▶ Accountable for the measurement, monitoring and reporting of risk types and aggregated risk relative to risk appetite tolerance and limits. - Establish standards of performance and independent validation of risk models.
- ▶ Ensure standardized reporting by Business Units.
- ▶ Provide independent insight and support to the line of defense in the formulation of risk appetite and tolerance.

9.3 **The third line of defense** consist of Audit (Internal or external) with primary responsibilities for assessing and providing independent assurance on the adequacy, appropriateness, and effectiveness of Jaiz's overall risk management framework as well as the effective implementation of risk policies and plan of action. It provides independent perspectives on the overall control framework and tests the adequacy and effectiveness of the designed controls. The main duties of this line of defense include:

- ▶ Providing oversight on the risk management process
- ▶ Reporting to the executive management committee and the board of directors on the state of the control environment and gaps in the controls or monitoring environment.
- ▶ Provide assurance over effective functioning of the 1st and 2nd lines of defense functions including independent assessment of the adequacy and effectiveness of the ERM Framework.
- ▶ Establish, implement, and maintain a risk-based audit plan.
- ▶ Review and evaluate adequacy and effectiveness of Jaiz policies and processes, documentation of controls in respect of these.
- ▶ Review levels of compliance by 1st and 2nd lines of defense with established processes, policies, and controls.
- ▶ Coordinate with external auditors to the extent requested by the Board and consistent with applicable.

10. Conclusions and Recommendations

- 10.1 We estimate the Risk Based Capital (at a 99.5% confidence level) needed to support the Company's business profile at the review date as ₦320mn representing 320% of the existing minimum statutory capital of ₦100 million.
- 10.2 The economic capital coverage ratio is 107.1% and, on this basis, the Company is well capitalized on a risk-based capital basis.
- 10.3 The new minimum statutory capital by NAICOM is N500m which is going to be effective from 2023 Valuation, which we have also compared the current shareholder's fund. This shows that Jaiz Takaful does not have the required minimum capital under the increased regulatory requirements.
- 10.4 It is therefore recommended that decisions on how excess capital is deployed should be considered to remain capitalized.
- 10.5 We recommend that a comprehensive expense investigation is conducted to identify the key driver of the cost and to ensure an optimal allocation within various functional units. This exercise will help provide insights into further measures that can be taken to reduce the expense ratio and consequently reduce the combined ratio of the business.
- 10.6 The company achieved value for money on its reinsurance arrangement with a ceded ratio of 134% and this in our opinion, is very adequate.
- 10.7 Major risks impacting the business are Liquidity risks, Business risks, Underwriting risks, and operational risks.
- 10.8 We are very grateful for the opportunity to conduct a Financial Condition assessment on the business.

Yours sincerely,



Wise Chigudu B.Sc, ASA, FIA
Partner

Appendix 1 - Reliance & Limitation

Reliance

In carrying out this work we have relied upon the financial statements, business plans and other information (including discussions with the Management and Actuarial Services department) provided by Jaiz Takaful Insurance Limited. The liability information used was the same as that used in the IFRS actuarial valuations. Where stated in this report we have reviewed this data for reasonableness.

This report takes into account data made available as at 31 December 2022.

In some instances, we were unable to obtain granular information so had to make approximations in certain instances about the composition given knowledge of certain details during the normal end of year valuation process.

Limitations

Our understanding is that this is a Board report that could be used to demonstrate regulatory compliance with NAICOM, when requested.

This report must be contained in its entirety, as individual sections, if considered in isolation, may be misleading.

Except with the consent of EY the report and any written or oral information or advice provided by EY must not be reproduced, distributed or communicated in whole or in part to any other person or relied upon by any other person. The report may be distributed to a third party where there is a legal requirement to do so.

The report may be distributed to the Senior Management of Jaiz Takaful Insurance Limited for the purpose of discussing its contents.

Actuarial estimates are subject to uncertainty from various sources, including changes in claim reporting patterns, claim settlement patterns, judicial decisions, legislation, and economic conditions. It should therefore be expected that the actual emergence of profits will vary, perhaps materially, from any estimates.

The report is subject to the terms and limitations, including limitation of liability, agreed when commencing this exercise.

Appendix 2 - Economic Capital Methodology & Stress Level Derivation

We present below, detailed explanation on how each of the risk were modelled including stress levels derivation.

Market Risks

Market risk is defined as the potential for adverse change in the net assets (Market value of assets less Market value of liabilities) due to movements in market factors such as equity prices, interest rates, property prices and foreign exchange.

Credit spread and liquidity risks have not been explicitly calculated for the following reasons:

- ▶ Liquidity risk - this is a difficult risk to quantify within the economic calculations. The Company is recommended to ensure that a robust Liquidity management policy is in place in order to be able to monitor this risk.

The market risk capital requirement C_{Mkt} for each risk was calculated using the following formula:

$$C_{Mkt} = (A_{Mkt} - A_0)$$

Where C_{Mkt} - capital calculation for market risk

A_{Mkt} - stressed assets value

A_0 - base market value of assets

The stresses applied for the market risk module were as follows:

Asset class	Stress level @ 95%	Stress level @ 99.5%
Equity	29.08%	41.54%
Property	30.63%	39.47%
Interest rate	32.20%	45.00%

The above stresses were obtained by using a combination of fitting historical data of various market

indices (where available) to find the appropriate stress level and also benchmarking against the Solvency II widely used stress levels.

The details of the derivation and computation are contained below for each sub-risk module.

Equity Risk

This is the sensitivity of assets, liabilities and financial investments to fluctuations in the level or volatility of the market prices for equities.

The company is invested in both quoted and unquoted equities. Both types of equities were stress tested.

The level of stress was derived by considering the historical distribution of the total return Nigerian Stock Exchange ("NSE") index and fitting a distribution to determine the stress level at the various confidence levels.

We fitted the NSE historical index values from January 1985 to December 2022. The normal distribution was a good fit for the data. Using the normal distribution, we determined stress levels of 29% and 41% for confidence levels of 95% and 99.5% respectively.

We also checked how frequently historical annual returns have fallen or been close to the 29.1% and 41.5% levels. In 2008, the stock index fell by about 46% and in 2011 also fell by about 23%.

Both the quoted and unquoted equities were assumed to be similarly affected by any declines in stock market. This assumption would need to be revisited in the next assessment.

Property Risk

This is the sensitivity of assets, liabilities and financial investments to fluctuations in the level or volatility of the market prices for properties.

The main downside risk is the fall in property values.

The local market level of stress for this risk was difficult to obtain given the non-existence of property indices or well defined historical property values in the local market

In order to derive an appropriate stress, we assumed the property returns would follow closely equity returns but slightly better and less risky. This is a unique feature of the local market.

The recent past has shown positive performance of property investments whilst equity returns have been negative in some instances.

We then assumed annual property returns of 15% with standard deviation of 9.5%. Assuming a normal distribution of returns, we then calculated the relevant stress levels at 95% and 99.5% confidence levels.

To support the notion of better property returns is the fact that the company is invested in properties mainly in Lagos State. Property values have been on an increase over the last 20 years, so it is hoped that the trend will continue in the near to medium term. However, this assumption will continue to be monitored in the future computation of economic capital.

Interest Rate Risk

Interest rate risk is caused by the sensitivity of the value of any assets, liabilities and financial investments to fluctuations in the term structure of interest rates or interest rate volatility, whether valued by mark-to-model or mark-to-market techniques.

Stresses were determined by constructing the term structure of interest rates by referencing the 12 month, 3 year, 5 year, 7 year, 10 year and 20 year yields from the Federal Government Bonds.

The historical returns were fitted to distributions to determine the best fit distribution. The Uniform and Normal distributions were both good fit. The normal distribution was used instead in order to apply some consistency with the other market risk stresses.

As the local term structure of interest rates show a flat yield curve; a flat stress level was applied to bonds of varying durations.

The stresses we have adopted, however, are much higher than the result obtained as in the past 5 years, we have witnessed a variance in interest rate of about 4% between successive financial years.

The stressed yields were applied using the formula: **current yield * (1 + upward stress)** or **current yield * (1 + downward stress)**

The capital requirement was then determined by adopting the stress level (between the upward and the downward stress) that resulted in a higher capital requirement i.e. Interest Rate capital requirement = Max {0; Upward stress capital; Downward stress capital}

The overall market risk capital was then derived by combining the equity, property and interest rate risk capital using the suggested correlation matrix below.

$$C_{Mkt} = \sqrt{\sum CorrMkt_{ij} * C_{Mkt_i} * C_{Mkt_j}}$$

Where C_{Mkt} - overall market risk capital calculation including equity, property and interest rate

C_{Mkt_i} - Capital for i-th risk (i could be any of the three risks)

C_{Mkt_j} - Capital for j-th risk (j could be any of the three risks)

Credit Risk

Credit risk arises as a result of the unexpected default, or deterioration in credit standing, of an insurer's counterparties or debtors.

The scope of the calculation under this risk module covered possible defaults by banks; where cash and cash equivalents are held by the Company, defaults by reinsurers compromising reinsurance recoveries and the inability by debtors to pay their dues.

The following exposures to counterparties were used:

Banks → cash and cash equivalent holdings

Reinsurers → estimated reinsurance recoveries over the next 12 months

Debtor → amounts owed.

The expected losses given default were calculated using the latest credit ratings and associated probabilities of default for the different counterparties. A combination of local ratings agencies' and the

S&P default rates were used for the bank holdings as per the following table:

Rating Scale	Default Probability
AAA	0.01%
AA+	0.01%
AA	0.02%
AA-	0.03%
A+	0.06%
A	0.09%
A-	0.11%
BBB+	0.16%
BBB	0.22%
BBB-	0.39%
BB+	0.54%
BB	0.81%
BB-	1.39%
B+	2.54%
B	5.37%
B-	8.72%
Unrated	26.53%

The above default rates were applied to both the banks and reinsurers' counterparties to the Company.

The formula used was: Loss given default x Probability of Default.

Operational Risk

This is the risk of loss arising from inadequate or failed internal processes, or from personnel and systems, or from external events.

Operational risk is generally a material risk and one of the major causes of organizational failure.

There are several approaches used to assess Operational risk namely;

- ▶ Basic indicators or some Standard Formula - this is a simpler approach and largely defined by regulatory bodies. It is transparent and a well-known approach.
- ▶ Scenario approach - qualitative scenario assessments of the operational risks as defined by management through the risk heat map are transformed into quantitative assessments to determine the overall operational risk capital.
- ▶ Statistical or Loss Distribution Approach - this uses a lot of statistics. The amount of possible losses and frequency of losses are modelled separately and then combined to determine the overall capital requirement. This approach relies on the availability of credible historical and forward-looking data.
- ▶ The Structural or Causal approach - this is the most complex and recently researched approach. It also relies on understanding the interdependencies across risks in addition to the data availability.

We adopted the standard formula approach due to limited quantity of data available. The approach took into account the earned premium, technical provisions and Base capital calculated before operational risk.

The formula used to compute the capital requirement was as follows:

$$C_{op} = \text{Min}\{0.3 * CR_{OP}, BOp\} + 0.25 \times Exp_{nl}$$

Exp_{nl} - is the amount of annual expenses incurred during the previous 12 months in respect of non-linked business.

CR_{op} - is the preliminary capital required before allowing operational risk and, for the risk requirements it is defined as:

$$CR_{Op} = \sum(C_{ins} + C_{Mkt} + C_{Credit})$$

BOp is the basic operational risk requirement for all business and is determined as follows:

$$BOp = \text{Max} \{Op_{premiums}; Op_{provisions}\}$$

Where,

$$Op_{premiums} = 0.04 \times Earn_{nl} + \text{Max} \{0, 0.04 \times [Earn_{nl} - 1.1 \times pEarn_{nl}]\}$$

$$\& \quad Op_{provisions} = 0.0045 \times \text{Max} \{0, TP_{nl}\}$$

Earn_{nl} - are the gross premiums earned during the previous 12 months.

pEarn_{nl} - are the gross premiums earned during the 12 months prior to the previous 12 months.

TP_{nl} - are the technical provisions

In the future, we recommend the following be recorded at granular level:

- ▶ Frequency of occurrence of all risk scenarios captured in the Risk Heat Map
- ▶ Identification of new exposures and new likelihood percentages after mitigation efforts have been applied.

This would improve how operational risk is quantified.

Insurance Risks

Life Insurance risks

The life insurance risks modelled were:

- ▶ Mortality risk
- ▶ Longevity risk
- ▶ Lapse
- ▶ Expenses
- ▶ Catastrophe

The stresses applied for the market risk module were as follows:

Risk type	Stress level @ 95%	Stress level @ 99.5%
Mortality	+10.00%	+15.00%
Longevity	+6.0% immediate stress with +0.25% pa improvement	+10.0% immediate stress with +0.50% pa improvement
Lapse	33.90%	42.10%
Maintenance Expense	+7%	+10%

Mortality risk

This is the risk of loss, or of adverse in the value of the insurance liabilities resulting from the change in the level, or trend, or volatility of mortality rates

The impact of worsening mortality on the Risk business (mainly protection business) was checked in order to determine the capital requirement.

Historical mortality investigations were performed for the last 3 years using the Life insurance actual claims data in order to determine an appropriate stress level for each confidence interval.

We observed that the risk business has consistently recorded low deaths compared to the assumed A6770 mortality table used in the normal IFRS valuations. In order to determine the best estimate, we applied 50% of the A6770.

The Solvency II mortality stress of a permanent increase of 15% in mortality rates was used for the 99.5% confidence level. Equivalent stress levels for other confidence levels were calculated and used in determining capital at different confidence levels.

The manner in which the stress was applied to the mortality tables was to multiply the relevant age mortality rates by (1 + stress level %) to obtain new mortality rates that would be used in the projections.

Projections were performed using the stressed mortality rates and the difference between the stressed liabilities against the un-stressed liabilities gave the additional capital requirement for mortality.

Longevity risk

This is the risk of loss, or of adverse in the value of the insurance liabilities resulting from the change in the level, or trend, or volatility of mortality rates where a decrease in mortality rates leads to an increase in the value of the insurance liabilities.

This risk is inherent in the annuity business where it has a significant impact due to the Company having to pay longer than expected annuity payments as a result of pensioners living longer.

Similar to mortality risk, there was not enough historical data to determine an appropriate stress level. A similar approach to mortality risk was applied in determining the stress.

We used the Solvency II parameters as a benchmark and determined the various stresses for each of the confidence levels. The stresses used are shown in table 4 above.

To illustrate the differences in stresses, the standard table used in IFRS valuations for annuitant mortality assumes a 65 year-old will on average, live for 14 years. However, the revised mortality tables at the different confidence levels assume the following additional years to a 65 year-old:

Confidence level	Additional years lived by a 65 year-old annuitant
95.00%	15 years
99.50%	16 years

The above stress levels need to be monitored as more experience develops on the annuity book.

The capital requirement was the difference in reserves between improved mortality rates and the standard A6770 mortality table.

Lapse risk

This is the risk of loss or change in liabilities due to a change in the expected exercise of policyholder options. The lapse risk covers all policyholder options e.g. lapses, surrenders.

Investigations into historical data for lapses and surrenders from 2010 to 2014 were performed to fit a distribution. The data was not sufficient to fit a distribution. This data is specific to the Nigerian

market and no further studies have been carried out since 2014. We intend to do so soon, to refresh our future analysis.

Based on the assumption that actual lapses fall in the range of the historical data, we simulated the available data to get extra lines of experience using random number generation and fitted a normal distribution.

Stresses were determined from the resulting normal distribution using the fitted parameters. The derived stresses are contained in table 4 above.

Capital calculations for both lapse up and lapse down scenarios were performed. The scenario giving the higher capital requirement was used.

It is also recommended to test the Mass Lapse events - where a large number of lapses are assumed to occur and the resulting capital determined. The mass lapse event was not tested and will be considered in the next Economic Capital calculation. However, the stresses used were still considered to give an adequate adverse view of capital requirements for the relevant confidence intervals under consideration.

Expense risk

This risk arises from the variation in the expenses incurred in servicing insurance contracts. This includes the risk arising from the variation in the growth of expenses over and above that of inflation.

The expense stresses were derived as follows:

- ▶ (1 + stress level % as per table 4 above) was applied to the best estimate
- ▶ In addition, an increase of the greater of an absolute addition of 2% to the best estimate level of expense inflation (8% per annum) and a 20% increase in the best estimate level of expense inflation was applied to determine the overall stress level to use for future expenses.

We understand management are committed to maintaining a low level of expenses through efficiency and innovation. This outcome of prudent expense management will be checked at the next economic capital exercise.

Catastrophe

This was assumed to apply to Group Life business only.

A loss ratio approach was adopted.

For this risk, pandemics or other high severity events were considered. The best example given current climate would be the COVID-19 pandemic. The current crisis has been labelled the one of the worst in history.

Therefore, death statistics and exposures for this pandemic should have produced a basis on which to estimate the impact for capital purposes. However, COVID, which has caused deaths of 15,000 under

an exposure of over a million, has not provided enough "catastrophic-like" figures to give an adverse impact on capital.

In particular, the Nigerian Ebola crisis only led to 8 deaths out of the entire 170 million (est) population - where the Company's business provides insurance. No detailed Covid mortality investigation has been executed yet, but as soon as reliable statistics are available, we will use the results of said investigation use as benchmark for catastrophe risk.

On the other hand, historical claims experience showed loss ratios in excess of 100% in some years mainly due to government/parastatal schemes on Group Life schemes. However, the private sector schemes have lower loss ratios. Therefore, 150% loss ratio was assumed to represent an adverse scenario. A probability of 5% being 1-in-20 was then applied in order to determine the catastrophe risk capital for this business.

Appendix 3 Correlation Matrices

Correlations for Market Risks have been derived using actuarial judgment and referencing correlations being used in other jurisdictions for new solvency regimes.

Local market relevance was taken into account before applying these correlations.

As a rule of thumb, the following thought process was applied:

Correlation Coefficient	Interpretation
0%	Independent
25%	Weakly correlated
50%	Moderately correlated
75%	Strongly correlated
100%	Dependent

The correlation matrices used for diversification are shown below.

Market Risk Correlations

Parameters						
Corr _{ij}	Mkt _{int}	Mkt _{eq}	Mkt _{prop}	Mkt _{sp}	Mkt _{conc}	Mkt _{fx}
Mkt _{int}	100%	0%	0%	0%	0%	25%
Mkt _{eq}	0%	100%	25%	75%	0%	25%
Mkt _{prop}	0%	25%	100%	50%	0%	25%
Mkt _{sp}	0%	75%	50%	100%	0%	25%
Mkt _{conc}	0%	0%	0%	0%	100%	0%
Mkt _{fx}	25%	25%	25%	25%	0%	100%

Comments:

- ▶ Equity vs Property - the local stock and property markets have seen low correlations.
- ▶ The drop in equity values seem not to affect the property values, hence a weak correlation assumption.
- ▶ Interest rate vs Equity/Property - no correlation was assumed if under the interest rate stress an increase in interest rates triggered a capital requirement (as opposed to a decrease in interest rates). 50% correlation was assumed if the decrease in interest rates would trigger a capital requirement under the interest rate stress.
- ▶ Spread, concentration and foreign exchange risks were not modelled

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